

# SUPPLEMENTARY TERMS AND CONDITIONS REGARDING SUPERSKI FAMILY SKI PASSES FOR THE WINTER SEASON 2025/26, COMPLEMENTARY TO THE GENERAL TERMS AND CONDITIONS OF DOLOMITI SUPERSKI\*

The general terms and conditions of Dolomiti Superski apply also to the Superski Family ski passes, except for the following additions, modifications and clarifications.

#### 1. - Requirements for Superski Family ski passes.

In order to purchase a combination of Superski Family ski passes it is necessary to form a family group of at least 3 people born before 01/01/2018 to a maximum of 8 people. Only the parents, their children and the grandparents of latter are entitled to be members of the family group. For this purpose, a head of the family - one or the other parent - has to be chosen and his/her spouse (or alternatively his/her partner in life), their children and their parents (the grandparents of the children) may be part of the family group, which has to consist of at least one parent and one of his/her children (born before 01/01/2018). Once the group is formed and the ski passes have been purchased, the group can't be modified or integrated. Holders of other Dolomiti Superski ski passes with validity during the current season are not entitled to become members of the family group.

#### 2. - Children born after 01/01/2018.

One of the head of the family's child born after 01/01/2018 is entitled to obtain a free Dolomiti Superski seasonal ski pass, valid for the current winter season, if contemporaneously the relative parent purchases a Superski Family ski pass according to art. 1 of the present supplementary terms and conditions. For each parent being part of the family group one child born after 01/01/2018 may obtain such a free ski pass. If the head of the family's spouse (or alternatively his/her partner in life) is also member of the family group purchasing this skipass combination, all their children born after 01/01/2018 are entitled to obtain a free Dolomiti Superski ski pass valid for the entire season. In order to benefit from the free seasonal ski passes, family status certification or equivalent original documents have to be provided at the central points of sale.

## 3. - Purchase.

Each new combination of Superski Family ski passes can be issued exclusively in the central points of sale. The family relationships (grandparents-parents-children), the marriage or cohabitation must be proved by original certificates from public authorities, which unequivocally prove these relationships. The documents are not replaceable by self-certification or similar procedures. For this purpose, at least the head of the family has to be present at the central points of sale with the identity documents (in original format) with picture of all members of the family group benefiting from the Superski Family combination, also in order to combine the



picture to each ski pass, together with all further required documentation. No further reductions beyond those provided by the published Superski Family price list will be granted.

# 4. - Renewal of a Superski Family combination.

In case of renewal of a Superski Family combination in the same composition as already activated in the winter season of its last use, it suffices that the head of the family composition presents all the Superski Family ski passes referred to the same family unit at a central point of sale. The renewal can also be done online as long as the composition of the family group purchasing the Superski Family combination has remained unchanged from the previous winter season and each member still has its My Dolomiti Card on which the Superski Family combination was activated in the previous winter season. The renewal will be charged to these cards. The eventual addition in accordance with art. 1 of a new family member to a combination of Superski Family ski passes already issued during the previous winter season, has to be done exclusively at the moment of the first purchase of the combination in the season. In this case, it is necessary to present at the central point of sale the identity document (in original format) with a picture of the new family member and documentation certifying the family relationship, together with all Superski Family ski passes (My Dolomiti Cards) referring to the family group to be renewed.

The replacement of the My Dolomiti Card on which the Superski Family combination has been activated (e.g. in the event of an incorrect card identification number, in the event of presenting a card at the lift facility that is different from the one enabled at the time of purchase or in the event of loss of the card) can only be carried out at the central points of sale and exclusively during the hours designated for this purpose (after 3 p.m.). This operation will be subject to an administrative fee of €15.00 for each Superski Family ski pass concerned.

# 5. – Geographic and temporal validity.

Every ski pass issued for the family group will be valid within the whole Dolomiti Superski skiing area and during the season in which they are issued for. Unused ski days will not be refunded or reimbursed, nor can they be used in the following ski seasons. Superski Family ski passes do not grant the validity of 5 ski days in the ski areas of Skirama Dolomiti Adamello-Brenta and those managed by Brentonico Ski Srl and Funivie Lagorai Spa. To get access to the lift facilities, every holder has to be equipped with his/her own ski pass on which the Superski Family combination has been activated.

#### 6. - Way of functioning.

By purchasing Superski Family ski passes, 10 or 20 ski days can be purchased for each member of the family group. Those ski days can be used independently by any family group member. The amount of the available ski days of the family group's ski



days will be diminished by one day for each day of use and for each used ski pass of the family group. Afterwards, only one recharge may be made for each Superski Family ski pass combination in the same winter season, for a minimum of 10 and a maximum of 30 ski days, in pieces of 5. Children born after 01/01/2018, who have been granted a free seasonal Dolomiti Superski ski pass, are not part of the family group and therefore their ski days are not to be considered.

#### 7. – Misuse.

If Superski Family ski passes are used by a person other than the holder identified on the individual ticket, the respective ski pass will be withdrawn and/or annulled and 10 ski days will be diminished from the total amount of the family's ski days available at the moment of the abuse's ascertainment. The card subject to the misuse will also be removed from the family group. In order to reactivate it for use in the following season within the same family group, the holder must appear in person at an authorised ticket office with the required documentation to request its reinstatement. This procedure cannot be carried out online. In case of misuse of free passes granted to children born after 01/01/2018, the free pass will be blocked or withdrawn. Any abuse will be prosecuted according to law and through any legal action or proceeding deemed necessary or proper for ascertaining the offender's criminal (e.g., for fraud – art. 640 of the Italian penal code) and civil liability.

## 8. – Exception in case of skiing accidents.

As exception to the provisions of the general terms and conditions, Superski Family skipasses are under no circumstances refundable, not even partially or in the event of skiing accidents.

# 9. – Rebalancing measures provided for the early interruption of the 2019/20 winter season due to the health emergency caused by SARS-CoV-2 pandemic.

The rebalancing measures provided in relation to the early closure of the 2019/20 winter season ordered by the authorities are regulated by art. 21 of the general terms and conditions. In order to benefit from those measures, all ski cards of the family combination issued for the winter season 2019/20 must be presented at the central points of sale.

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Dolomiti Superski and the federated valley consortia reserve the right to modify these general terms and conditions. Any changes will be promptly published on the website and will be valid from the time of publication for purchases made subsequently.

#### \* See general terms and conditions on DOLOMITISUPERSKI.COM